

# Terms & Conditions

## Payment Schedule

A \$500 payment is due with application. Final payment will be due on **May 25, 2012**. Please make all checks/money orders payable to CETA Tours. All personal checks, money orders or cashier's checks will be deposited upon receipt; post-dated checks are not accepted. Any late payments will incur a \$25 fee. Returned checks will result in a \$35 fee. **In the interest of keeping tour costs as low as possible, we do not accept credit cards.** Our website ([www.cetatours.com](http://www.cetatours.com)) has our contact information, as well as a FAQ section designed to answer the most commonly asked questions about payments and cancellations.

## Cancellation Policy

**All cancellations must be in writing (letter, fax or email). No cancellations will be accepted over the phone.** Postmark (or timestamp) date will be considered the valid date of cancellation. After enrollment, should you decide to cancel at any time up until **May 25, 2012** there will be a \$125 administrative fee. The cancellation penalty from **May 26, 2012- 31** days prior to departure is \$500 plus any non-recoverable expense. 30 days or less prior to departure, no refund is possible. Additional airline penalties may apply, depending on the date of cancellation. If a refund is due, please allow approximately 15 business days for the refund to be processed. The refund will be issued to the person specified in the cancellation notification.

## Tour Price

Tour price is based on the cost of accommodations, admissions and the value of the dollar as of **July 20, 2011** and is subject to change reflecting the dollar's value. Any final price adjustments, including those for currency or airfare (other than fuel surcharges), will be made by **May 25, 2012**. We reserve the right to assess surcharges such as airline imposed fuel surcharges whenever they are announced.

## Air Transportation

All air transportation is via a regularly scheduled air carrier. Airfare is based on special group ticket prices and current departure taxes and is subject to modification.

## Extensions & Deviations

Extensions and deviations may be available on a very limited basis and are subject to a \$100 processing fee, plus any additional airfare costs. Deviations, once confirmed, are non-refundable. If the requested deviation is not possible within the group's airfare contract, a participant may choose to secure his/her own airfare and purchase a land-only package. The land-only price is applied to the participant's account upon receipt of the participant-arranged flight schedule. Land-only participants are responsible for securing and paying for all transfers required joining and/or leaving the group's itinerary. **All deviations must be requested on the application.**

## Medical Insurance & Trip Cancellation Insurance

**All participants are required to have valid medical insurance coverage for the duration of the tour.** Regular trip cancellation, personal health and accident, and baggage insurance coverage is not included, but is recommended. Information about these types of insurance will be sent upon receipt of the application and deposit, and is available for purchase through CETA Tours.

## Responsibility

**Customized Educational Tour Arrangements Inc. (CETA)**, its officers, employees and any other representatives, including, but not limited to, tour leaders as well as the airlines concerned, shall not under any circumstances be liable under or by reason of this agreement directly or indirectly for any accident, injury, delay, damage, or inconvenience caused to the client by negligence of others, by malfunctions of transportation systems or equipment, by acts of God, by acts of war or rebellion, terrorism, strike, theft, or itinerary changes or cancellations; and we hereby release CETA Tours, Inc., its officers, employees, or other representatives from any and all such liability. Participant is responsible for any additional telephone, mini-bar or restaurant charges. Payment for any damages to hotel room or bus caused by participant's direct or indirect actions are the sole responsibility of him/her. Participants understand that touring can be physically demanding.

## Miscellaneous

- CETA, the group organizer(s) and tour leader(s) of the tour reserve the right to accept or retain any person as a member of the group at any time before or during the duration of the trip.  
We reserve the right to substitute points on the itinerary where conditions demand or warrant such substitution.
- Occasionally, the land portion of your trip may be extended or curtailed because of unforeseen changes in the transportation schedule. Any savings realized by these changes will be refunded to you upon your return. Similarly, any extra expenses incurred because of such changes must be at your expense.
- Participants on CETA tours may have their pictures taken by the leader of the trip. Participants agree that such pictures may be used in displays or brochures for promotion of future trips and/or CETA Tours.
- All participants must have a passport valid for 6 months beyond the return date of the tour. Participants who are not US citizens are responsible for securing any required entry visas.
- A rebooking or name change fee of \$100 plus any additional charges by the airlines will apply to any changes to tickets that must be reissued due to name changes or corrections or circumstances that delay a traveler's departure.

Barbara Borde ♦ [zeno4014@hotmail.com](mailto:zeno4014@hotmail.com) ♦ 608-244-3183

CETA Tours ♦ 1421 Broadway Street North, Suite 108 ♦ Menomonie, WI 54751 ♦ 1-800-501-0397

[www.cetatours.com](http://www.cetatours.com)



Customized Educational  
**CETA TOURS**  
Tour Arrangements  
& Dairyland Walkers  
Present

# Volkssporting NORTHERN ITALY

Scheduled IVV walks ♦ Privately-arranged walks with local clubs

**SEPTEMBER 6~19, 2012**

**\$3,999.00**

based on 20-24 paying participants

**\$3,799.00**

based on 25-29 paying participants

**\$3,659.00**

based on 30 or more paying participants

**Venice ♦ South Tyrol ♦ Dolomite Mountains ♦ Bologna ♦ Florence**

#### **Thursday, September 6 • Departure**

We board our transatlantic flight bound for Milan, Italy. **In-flight D**

#### **Friday, September 7 • Lake Como area**

Upon arrival at Milan's Malpensa airport, we meet our tour director and motor coach and transfer into Milan, the stylish capital of the Lombardy region. Here we spend some time relaxing in the city center, admiring the magnificent Duomo (cathedral), one of the largest Gothic churches in the world, or strolling through the immense shopping arcade Galleria Vittorio Emanuele. Later we transfer to our hotel near Lake Como. **In-flight B/D**

#### **Saturday, September 8 • Lake Como area**

This morning, we take a funicular ride to Brunate, a village above Como, for a spectacular view of the lake and the Alps. This afternoon we participate in our first scheduled I.V.V. walk, the 17th annual *Camminata di Sant'Abondio*\* in Como. **B/D**

#### **Sunday, September 9 • Lake Garda area**

We check out of our hotel early in order to get to our second scheduled I.V.V. walk, the 36th annual *Strabergamo*\*, which takes place in nearby Bergamo, a hilltop town with architecture dating from the Middle Ages. Following our walk, we have some time to explore Bergamo. Later this afternoon we depart for another of Italy's northern lakes, and the one many consider its most beautiful, Lake Garda. A short trip on a ferry will reveal the lake's stunning beauty. **B/D**

#### **Monday, September 10 • Bolzano**

We depart for Bolzano, which takes us northward into the alpine region of South Tyrol. Before we leave the Lake Region, we stop in Verona. The city's impressive arena reminds us of its Roman heritage, and a walk to a balcony where Romeo is said to have poured his love to Juliet lets us recapture some of the history behind Shakespeare's drama. En route we stop in the Trento area to take a privately arranged I.V.V. walk with a local club. Arriving in Bolzano, the "Gateway to the Dolomites," we find ourselves in a city whose architecture shows a Germanic influence. Bolzano has close historical and cultural ties to Austria. **B/D**

#### **Tuesday, September 11 • Cortina d'Ampezzo**

Before we drive to Cortina d'Ampezzo in the heart of the Dolomite Mountains, we take some time to explore Bolzano and the surrounding area. We pay a respectful visit to "Ötzi" at his home in the archaeological museum. The mummified "Iceman" lived in this region over 5000 years ago. We also ride a cable way to a high plateau above Bolzano. Later we travel the "Great Dolomite Road," the majestic route that wends its way through towering peaks to Cortina, the capital city of the Dolomites. **B/D**

#### **Wednesday, September 12 • Cortina d'Ampezzo**

Today we discover why Cortina's dramatic scenery gives it a worldwide reputation. It hosted the 1956 Winter Olympics and is now Italy's most popular ski resort. We take a cable car into the craggy, spired mountains to gain a fabulous view of the mountain range and its lush, green valleys. This is also a favorite hiking area, so we have time this afternoon to walk some of the local trails. Dinner tonight is on our own. **B**

#### **Thursday, September 13 • Venice/Mestre**

We bid farewell to the Dolomites as we drive southward down to the Venetian plain. In the Padua area we link up with a local club to take a privately arranged I.V.V. walk. Here we view one of the greatest achievements of the medieval painter, Giotto, considered the father of western art. His marvelous frescoes on the walls of the Scrovegni Chapel present scenes in the life of Jesus. Our day ends in Mestre, Venice's sister city on the mainland. **B/D**

#### **Friday, September 14 • Venice/Mestre**

We have a full day to explore one of the world's most unique cities, Venice. This city of canals built on 108 small islands was itself a world power in the Middle Ages and it retains much of that same majesty today. We take a walking tour of the city, which includes St. Mark's Square, the Cathedral, and the Bridge of Sighs. Our day includes a glass-blowing demonstration and a gondola ride down the Grand Canal past one of Venice's most famous sights, the Rialto Bridge. Dinner is at a Venice restaurant. **B/D**

#### **Saturday, September 15 • Venice/Mestre**

This morning we drive to Vicenza, another of the elegant and often overlooked cities in the region around Venice. Our exploration of the city includes a visit to the oldest indoor theater in Europe. Its murals make it appear the audience is seated in an outdoor Roman amphitheater. [Visit subject to theater schedule] This afternoon we participate in a scheduled I.V.V. walk, the 4th annual *Camminata "Citta' Della Speranza"*\* in nearby Malo. Following the walk we return to Mestre. **B/D**

#### **Sunday, September 16 • Montecatini Terme**

This morning we drive to Castelfranco to take part in the 34th annual I.V.V. walk, *Passeggiata di Giorgione*\*, dedicated to the painter Giorgione. We have some time to enjoy the festivities following the walk, we then depart for Italy's lovely and storied Tuscany region. Our hotel is in the spa town of Montecatini Terme. **B/D**

#### **Monday, September 17 • Montecatini Terme**

A morning drive takes us to La Spezia on the western coast of Italy. From here we take an excursion to the romantic "Cinque Terre," the five fishing villages which cling to cliffs rising above the sea. Our day includes a privately arranged I.V.V. walk with a local club. On the return to our hotel, we stop for a view of Pisa's leaning tower. **B/D**

#### **Tuesday, September 18 • Milan**

We make the short drive to Florence this morning where we meet a local guide and take a walking tour of this historic city, the "Cradle of the Renaissance." Our visits include the Accademia gallery to see Michelangelo's famous statue of David and Santa Croce Church, the burial sites of Michelangelo and Galileo. We have some time at leisure to do any last minute shopping, perhaps at the San Lorenzo leather market, or to enjoy a final cup of espresso sitting at an outdoor café. Our farewell meal is lunch in Florence. Later this afternoon we drive to Milan for our final overnight. **B/L**

#### **Wednesday, September 19 • Return**

Our walking adventure comes to an end this morning as we transfer to the Milan airport and board our home bound flight. **B/In-flight L**

*\*Scheduled walks cannot be guaranteed until the publication of the 2012 I.V.V. Event Book in January 2012. Walks are chosen based on the 2011 walk schedule.*

#### **Included in tour price**

- Round trip air transportation from Chicago, including current departure & security taxes
- Land transportation via deluxe motor coach
- Double accommodations in 3 & 4 star hotels
- All breakfasts (B), one lunch (L), all but two dinners (D)
- Admissions to all activities as indicated on itinerary
- Luggage handling of one suitcase
- Services of a full-time tour director

#### **Not included in tour price**

- Meals other than indicated
- Items of a personal nature, such as passport fees and personal spending money
- Event fees for I.V.V. sanctioned publicly-scheduled and privately-arranged walks
- Beverages, other than at breakfast
- End-of-tour tips to bus driver
- End-of-tour tips to tour director
- Travel Insurance

# Deviation Request

All deviations are subject to availability and will incur a \$100 processing fee in addition to any additional airfare charges. A representative from CETA Tours will contact you with information about the cost and flight schedule of your deviation. At that time, you have the right to cancel your deviation request. If you agree to the deviation arrangements and the ticket is booked, the deviation becomes non-refundable and non-transferable. Deviation costs are listed on the invoice and are calculated into the total tour cost. Deviations may not be possible within the group's airfare contract, but may be possible as an individual ticket. If an individual airline ticket purchase is made by CETA Tours, an additional, non-refundable deposit may be required to cover the cost of the individual ticket. You may also secure your own individual ticket if a deviation with the group's contract is not possible. Please contact CETA if you have any questions about deviations. **CETA Tours will contact you about your deviation upon receipt of your application.**

Name(s): \_\_\_\_\_

Returning on (date): \_\_\_\_\_ Choice #1 \_\_\_\_\_

Choice #2 \_\_\_\_\_

Choice #3 \_\_\_\_\_

Returning from (airport or city name): \_\_\_\_\_ Choice #1 \_\_\_\_\_

Choice #2 \_\_\_\_\_

Choice #3 \_\_\_\_\_

***By signing this form, I take responsibility for my travel arrangements during the deviation and will make and pay for all such arrangements I may need during the deviation.***

\_\_\_\_\_  
*Signature* \_\_\_\_\_ *Date*

Please provide all information requested below and indicate how you prefer to be contacted:

Home Phone: \_\_\_\_\_

Work or Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**CETA Tours • 1421 Broadway Street North, Suite 108 • Menomonie, WI 54751 • 800-501-0397 • Fax 715-232-8512**

**OFFICE USE ONLY**

**Tour Code:** 12DNI

**Price of Tour:** \$3,999 20-24; \$3,7999 25-29; \$3,659 30+

**Name of Tour:** Volkssporting Northern Italy

**Application Deadline:** May 1, 2012



**Tour Arrangements**

Please complete and return with your deposit in the amount of \$500 (per person) to the address below by **May 1, 2012**. Checks should be made payable to CETA Tours and include the trip code (12DNI).

**APPLICANT #1**

First Name: \_\_\_\_\_

Middle Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Nickname: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_  
(please include area code)

Cell or Work Phone: \_\_\_\_\_  
(please include area code)

Birthdate: \_\_\_\_\_ Gender:  Male  Female

Roommate: \_\_\_\_\_

*I understand that I am required to have a passport valid 6 months beyond the return date of the tour:*

- I have enclosed a copy of the picture page of my passport, or
- I need to apply for/renew my passport and will send a copy to CETA Tours by May 25, 2012.

check all that apply:

- I desire a single supplement at the additional cost of \$475.00, subject to availability.
- I have completed a deviation request on the back of this application.
- I have attached information about my special dietary or medical needs.

*I have read and agree to the terms and conditions. Please include me on the trip.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

**APPLICANT #2**

First Name: \_\_\_\_\_

Middle Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Nickname: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_  
(please include area code)

Cell or Work Phone: \_\_\_\_\_  
(please include area code)

Birthdate: \_\_\_\_\_ Gender:  Male  Female

Roommate: \_\_\_\_\_

*I understand that I am required to have a passport valid 6 months beyond the return date of the tour:*

- I have enclosed a copy of the picture page of my passport, or
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- I desire a single supplement at the additional cost of \$475.00, subject to availability.
- I have completed a deviation request on the back of this application.
- I have attached information about my special dietary or medical needs.

*I have read and agree to the terms and conditions. Please include me on the trip.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Mail completed application form and deposit by **May 1, 2012** to:

**CETA Tours ♦ 1421 Broadway Street North, Suite 108 ♦ Menomonie, WI 54751**